

Use of Public Bus Interchanges Policy

October 2019 - V1

Document title	Use of Public Bus Interchanges Policy
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Approved by	Bernie Ingram, Director Passenger Transport Department of Infrastructure, Planning and Logistics Northern Territory Government
Date approved	22 October 2019
Document review	Three years
TRM number	2019/2383

Version	Date	Author	Changes made
1	22 October 2019	Passenger Transport	Initial release

Acronyms	Full form
CBD	Central Business District
DIPL	Department of Infrastructure, Planning and Logistics

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1. Introduction

The Department of Infrastructure, Planning and Logistics (DIPL) owns and operates or otherwise controls Bus Station Areas across the Northern Territory, including in Alice Springs, Casuarina, Coolalinga, Cox Peninsula, Darwin CBD, Humpty Doo and Palmerston.

A Private Transport Operator is only permitted to use a Bus Station Area where they have entered into an Agreement with DIPL authorising that use.

This policy governs the forming of Agreements between Private Transport Operators and DIPL, the conditions upon which Agreements may be entered into, and the consequences of failing to comply with an Agreement.

2. Definitions

Agreement means a written agreement between DIPL and a Private Transport Operator relating to the use of a Bus Station Area.

Authorised Areas means those Bus Station Areas expressly identified in any Agreement as being an area that the Private Transport Operator is permitted to use in accordance with the conditions of the Agreement.

Bus Station has the meaning given in section 3 of the *Public Transport (Passenger Safety) Act 2008*.

Bus Station Areas means and includes any bus station or “park ‘n’ ride” facility.

Intermittent Use means any irregular, one-off or ad-hoc use.

Private Transport Operator means any privately owned entity licensed under the *Commercial Passenger (Road Transport) Act 2018* to provide transport services to the public.

Public Bus Interchange has the same meaning as Bus Station.

3. Application for Agreements

Private Transport Operators may apply for an Agreement for regular use of a Bus Station Area by emailing DIPL at: passenger.transport@nt.gov.au.

Applications for single use must be made by completing an “*Intermittent Use of Interchanges and Bus Stops*” agreement.

DIPL will assess each application on a case by case basis.

4. Conditions

If DIPL decides to enter into an Agreement with a Private Transport Operator, the Agreement will be issued on such conditions as DIPL determines appropriate.

Agreements may be amended or terminated at any time by notice in writing to the Private Transport Operator.

Private Transport Operators must not use any Bus Station Area other than an Authorised Area.

Without limiting the conditions upon which an Agreement may be issued, Agreements require Private Transport Operators to:

- immediately comply with lawful and reasonable instructions from DIPL representatives, including Transit Officers;
- immediately comply with any request from DIPL to change or stop use of any Bus Station Area;
- take care not to obstruct or damage any vehicle used for the operation of public transport services including, but not limited to, buses, Transit Safety and Government vehicles;
- only use the Bus Station Area which they have been allocated as specified in the Agreement;
- not cause any interruption or delay to any public or school bus service; and
- not cause any interruption or delay to any other Private Transport Operator using any Bus Station Area.

5. Costs

Costs will be determined by DIPL based on the frequency of use and which Public Bus Interchanges are being used.

The Department will keep a schedule of costs which will be reviewed each year on 1 July.

6. Failing to Comply with Conditions of Agreements

A Private Transport Operator who stops or parks a vehicle in a Bus Station Area without prior written approval from DIPL, or who fails to comply with a condition of an Agreement, may have their Agreement revoked, their vehicle removed at their own expense and/or be issued an infringement notice under sections 17 and 22 of the *Public Transport (Passenger Safety) Act 2008*.

7. Further Assistance

Any queries relating to the use of Public Bus Interchanges may be directed to Passenger Transport:

Email: passenger.transport@nt.gov.au

Phone: 8924 7850

8. References

[Public Transport \(Passenger Safety\) Act 2008](#)