

MINUTES

Central Australian Commercial Passenger Vehicles Advisory Committee (CACPVAC)

Tuesday, 18 October 2016

Time 9.15am – 10.15am

Greenwell Building, Alice Springs

1.1 Present/Apologies

Present: Chairperson
Department of Infrastructure, Planning & Logistics representative
Tourism Representative
PH representative
Commercial Passenger Vehicle Representatives Darwin
Australian Hoteliers Association representative

Apologies: Eagle Training Services representative
Tangentyere Council representative
Alice Springs Taxis representative
Alice Springs Town Council representative

1.2 Confirm Minutes from previous meeting

Previous Minutes were accepted: PH representative
Australian Hoteliers Association representative

2 General Business

Outstanding Actions

2.2 Transport Roadmap – CPV Reform (Taxi Industry) strategy.

- DIPL representative advised that she would be meeting with residents of Amoonguna on 19/10/16 to discuss rock throwing in the community, particularly at night and aimed at MPT or Minibuses.
- Ride-sharing is a Government priority. A Working Group has been set up.
- The media campaign "Respect your Driver" focusing on Bus & Taxi Drivers is currently being progressed through Public Transport branch. **Ongoing**

2.4 ASTC have agreed to install a dedicated MPT/MPB drop off/pick up bay on Hartley Street. ASTC is currently focused on Bath Street works, Hartley Street will be the next priority. **Ongoing**

2.5 The new CPV complaint system and database. The database needs to be able to talk to other computer programs and has been delayed due to new Government priorities. DIPL to keep forum members informed on progress. **Ongoing**

2.6 Rock Throwing incidents – Tourist operators have experienced rock throwing incidents of late. **Ongoing**

2.7 New tourist coach parking signage has been installed on Anzac Hill. ASTC Rangers to report on the result of increased Ranger patrols of the area. Tourism representative advised that this was working well. ASTC representative not present to provide any further update on Ranger patrols. **Ongoing**.

Other Business

- 3.1** CACPV Forum draft Terms of Reference were read and discussed by members. One item to be added under the Procedures heading which should read

"All public or media comment on behalf of the forum will be via the Chairperson"

Moved: Tourism representative

Seconded: PH representative

Agreed by all members.

- 3.2** New Taxi Driver representative. A letter has been sent to the representative of the Taxi Drivers Association inviting them to nominate a representative for the CACPV Forum. No response has been received at the time of the meeting.
- 3.3** NTG Departmental changes. The Department has had a change of name to the Department of Infrastructure, Planning and Logistics (DIPL). No other changes at present.
- 3.4** Changes to TV Plates –a set of new TV Plates were circulated for members to have a look at. Tourism representative raised the issue of fading colours on MO Plates which are the same colours as the new TV Plates, which seem to be an issue with heat. CPV will discuss this issue with MVR.
- 3.5** Pre-paid Taxi Fares are now in operation – Friday & Saturday nights from 10pm to 5am. Stickers have been forwarded to Taxi Networks to be placed on the bonnet of the vehicle. The stickers are blue lettering on a white background. Stickers are to be placed on the Totems at each Taxi rank as well.
- 3.6** Maximum 5% surcharge on Fares paid by credit, debit or charge card, manual voucher, e-ticket or smartphone app came into effect on 1/10/2016. This is the maximum surcharge that can be charged on top of the fare and is inclusive of GST.
- 3.7** Industry obligations to comply with regulatory requirements. Members discussed this issue. CPV requested that any non-compliance should be reported with a minimum of information provided to be time, date, place, what happened. People need to be prepared to sign a witness statement. All instances should be reported to CPV or Transport Inspectors.
- 3.8** Uber (ride-sharing). PH representative advised that he had spoken to people from Uber, who advised that had no interest in Alice Springs as the market is too small. CPV advised that discussions in Darwin had showed there was support for ride-sharing to operate there. AHA representative advised that this had not been a topic of discussion as yet. A Steering Committee has been established and letters will be sent out to stakeholders for comment.
- 3.9** NT Taxi Council Representatives. Stephen Patullo is the new Taxi Council Representative for Alice Springs.
- 3.10** Todd Mall bus parking zone. Part of the arrangement between TCA and ASTC with the move of the Tourist Office to the Todd Mall was to allow bus parking in the new opened up area to allow Coaches to drop off and pick up passengers within a short distance of the Tourist Office.

The CACPVF does not support the removal of this bus parking zone.

- 3.11** Feedback on the boom-gate and parking at the Alice Springs Airport. The boom-gate has not been installed yet.
- 3.12** MVR Christmas shutdown. MVR will be closed from COB Friday, 23rd December 2016 to and including Monday, 2nd January 2017.

4. Action List

Please refer to Attachment A.

5. **Next meeting** First week of December – Christmas get together.