

MINUTES

Darwin Commercial Passenger Vehicles Forum

Thursday 19 January 2012

2pm to 3:30pm

2nd Floor Conference Room, 18-20 Cavenagh Street, Darwin

1.1 Present/Apologies

Present: Darwin Airport Shuttle (DAS) representative (Chair)
Australian Hotels Association NT (AHANT) representative
Metro Minibus Pty Ltd (Metro) representative
Darwin City Council (DCC) representative
Tourism Top End (TTE) representative
Darwin Radio Taxis (DRT) representative
Driver/Operator representative
Department of Lands and Planning (DLP) representative

Apologies: City Radio Taxis representative

1.2 Confirm Minutes from previous meeting

Minutes from previous meeting confirmed.

2.1 Outstanding Actions

- TTE spoke with the Mitchell Centre owners regarding improving access to CPVs.
- DLP handed out statistics on how the trial of reduced pre-booking times for small omnibuses has been going to date.
- Discussion on ways to improve information delivery at the Darwin International Airport (DIA).

2.2 CPV Community Educational Project

Darwin Airport Shuttle will lead the CPV Community Educational Project

2.3 Monthly Enforcement and Advisory Information

DLP creating an Advisory Notice to be circulated during February.

2.4 Peak Period Taxis

A one year review has been undertaken and recommendations are being considered.

2.5 Six Monthly Inspections and Outsourcing CPV Inspections to Authorised Inspectors

The group heard from the various industry sectors and possible suggestions were discussed about creating category specific requirements.

2.6 Complaints and Enforcement Statistics

Statistics were presented on complaints and enforcement from July to November 2011.

2.7 CPV Driver of the Year Award (Darwin Region)

All members agreed the CPV Driver of the Year Award is an excellent idea and is a good incentive for drivers to strive for improved service delivery.

2.8 MPT Survey Update

MPT survey completed and waiting on the final results.

2.9 English Assessment Update

The assessment only applies to new taxi driver applicants. If drivers have undertaken the assessment interstate they may not be required to be re-assessed in the NT.

2.10 In-Service Maintenance Standards

DLP is reviewing the in-service maintenance standards throughout 2012.

2.11 Christmas Express

An overview of the 2011 Christmas Express service was provided to the Forum.

3. Other Business

It was agreed that minutes and contact details are to be placed on the DLP website.

4. Next Meeting

The next meeting will be scheduled in two months time, during March 2012.