

# MINUTES

## Central Australian Commercial Passenger Vehicles Advisory Committee (CACPVAC)

**Tuesday, 18 March 2014**  
**Time 9.00 – 11.00am**  
**Greenwell Building, Alice Springs**

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### **1.1 Present/Apologies**

Present: Chairperson  
Private Hire representative  
Tangentyere Council representative  
Australian Hoteliers Association representative  
Minibus representative –  
13CABS representative  
Eagle Training Services representative  
Department of Transport representative  
Motor Vehicle Registry representative  
Tourism Representative  
Alice Springs Town Council representative  
Disability Advocacy Services representative  
Tennant Creek Taxi representative  
President NT Taxi Council  
Executive Officer NT Taxi Council

Apologies: Alice Springs Taxis representative

### **1.2 Confirm Minutes from previous meeting**

Previous Minutes were accepted

**1.3** The Chair welcomed representatives from the NT taxi Council.

## **2 General Business**

### **Outstanding Actions**

**2.1** DoT advised that there are no plans to update and re-print the "Getting Around Alice Springs" brochure this financial year. **Closed**

**2.2** Ranking Issues – Bojangles & Rock Bar. ASTC representative reported Rangers had some success patrolling the area prior to Xmas and that he would arrange for patrols to occur again in the coming weeks. **Update**

**2.3** Touting signage at the airport has been installed and driver's have questioned the effectiveness of the signage in the current location inside the Airport Terminal. DoT to approach the airport and discuss options to relocate the sign to a more prominent location. **Update**

**2.4** Design and graphics for the Taxi and Minibus Totems is currently being finalised. Installation expected to be completed before June 2014. **Ongoing**

**2.5** DoT to keep Forum advised on progress of any proposed *changes to CPV driver training*. Advice is that new drivers in Darwin are not issued provisional ID cards until the theory component of the CPV training is completed. **Update**

### **3. Other Business**

- 3.1 Rock Throwing/Driver Safety** – 13CABS have advised that they are investigating the effectiveness of a protective film that can be installed on windows to protect drivers and passengers from projectiles thrown at Taxi vehicles. Obligations under the WH&S legislation were also discussed.
- 3.2 Police Incident Reporting** - The police incident reporting form has been updated with a new option (facsimile) on how an incident report can be lodged with police. Police have requested that Operators and Networks encourage drivers to report all incidents as this will assist police in coordinating targeted surveillance. **Action** Forum members are to encourage and support drivers to report all incidents to Police via telephone 131444, facsimile or in person at the front counter of the ASP Police Station.
- 3.3 Tourism Central Australia (TCA) membership**- The Tourism representative tabled information in regards to the many benefits of becoming a member of Tourism Central Australia. Benefits include a business link on the TCA website, access to feedback and complaints mechanisms to assist in improving services/product and networking opportunities with other tourism stakeholders.
- 3.4 Draft Tourist Vehicle In-Service Maintenance Standards** – The draft copy of the new standards were tabled at the meeting. **Action** Members are asked to forward feedback and comments to CPV Unit are required by 1 April 2014.
- 3.5 Roadmap for Future Integrated Transport Planning and Investment.** - The Minister has announced the development of the Roadmap which will include a CPV Industry Reform Strategy. The Department will undertake consultation with stakeholders during the development of the strategy to ensure that key issues that impact on CPV providers and users can be captured and considered. **Action** DoT to provide further updates on progress and consultation.
- 3.6 Police Campaign**- Police have advised that officers will be stationed at all Takeaway Alcohol Outlets during the month of March. Police have requested that networks and Operators provide feedback to Police on what, if any impact the police presence has on the CPV drivers and operators. **Action** Forum members to distribute information to their networks and request that feedback be provided to Police.
- 3.7 Darwin CPV Inspector Visit** - CPV Inspectors from Darwin recently conducted compliance audits in Alice Springs. Advice received from Inspectors was that overall the standard of CPV vehicles in Alice Springs were good. One of the Inspectors undertook a mystery passenger fare from the Airport to Kmart and he reported that the driver was knowledgeable, positive and professional when discussing and promoting Alice Springs as a great visitor destination. Area of concern highlighted was that some drivers not displaying their ID cards.
- 3.8 CPV Driver Training report**- Eagle Training advised that the next CPV Training Course will be held in April. Demand for training has slowed during the first quarter of 2014.
- 3.9 Wheelchair restraints** – It was reported that some drivers are not ensuring that wheelchair passengers are not being restrained correctly and that some drivers are using non-compliant wheelchair restraints. Claims that some wheelchairs are not designed to be used as seating for the transport of mobility impaired passengers was discussed. **Action** DoT to investigate and advise on current advice for restraining of wheelchairs when no obvious secure attachment points are available on the chair.
- 3.10** ASTC advised that they have received grant funding to “improve taxi driver safety” and have purchased 2 high-tech digi-fort cameras to be installed at the

ranks on Wills Tce and Gregory Tce. The server for the cameras is located at the Council Office and ASTC will provide a demonstration of the capability of the cameras at the next meeting. **Action A** demonstration on the camera capability and picture quality to be provided at the next meeting.

**4. Action List**

Please refer to Attachment A.

**5. Next meeting**

13 May 2014

**Attachment A**

<b>Agenda No</b>	<b>Action</b>	<b>Action Officer</b>
2.2	Ranking Issues – Bojangles & Rock Bar. ASTC Rangers to recommence regular patrols and provide an update report at the next meeting.	ASTC
2.3	Driver touting signage at ASP Airport - DoT to discuss options with Airport management to relocate the sign to a more prominent location.	DoT
2.4	Design and graphics for the Taxi and Minibus Totems are currently being finalised. Installation expected to be completed before June 2014	DoT
2.5	Forum to be kept advised of any proposed <i>changes to CPV Driver training.</i>	DoT
3.2	Police Incident reporting - Forum members are to encourage and support drivers to report all incidents to Police via telephone 131444, facsimile or in person at the front counter of the ASP Police Station.	All
3.4	Draft Tourist Vehicle In-Service Maintenance Standards. Members to forward feedback and comments to CPV Unit by 1 April 2014.	All
3.5	Roadmap for Future Integrated Transport Planning and Investment - CPV Industry Reform Strategy. DoT to provide updates on progress.	DoT
3.6	Police have advised that officers will be stationed at all takeaway alcohol outlets during the month of March. Forum members are requested to advise drivers/operator's and request that feedback be provided to Police on any impacts the police presence may have on their daily business.	All
3.9	DoT to investigate and advise on current advice for restraining of wheelchairs when no obvious secure attachment points are available on the chair.	DoT
3.10	A demonstration on the new Taxi safety camera capability and picture quality to be provided at the next meeting.	ASTC